

## How to find a DeltaCare® USA dentist



Visit our web site for more information about DeltaCare USA dentists:  
[www.deltadentalins.com](http://www.deltadentalins.com)

DeltaCare® USA  
800-422-4234  
12898 Towne Center Dr.  
Cerritos, CA 90703-8579

### Visit our online directory at: [www.deltadentalins.com](http://www.deltadentalins.com)

Select your plan network in the “Find a Dentist” box on the home page. Then, select your state or territory.

Follow the easy prompts to search for DeltaCare USA dentists by ZIP code or city. You can broaden the scope by increasing the number of miles you are willing to travel. You can also enter the office name to find out if a specific facility participates.

Delta Dental’s online directory provides a map and driving directions to the dental office by clicking on the office address.

If you wish to transfer to another DeltaCare USA dentist, you may do so by completing and submitting the online customer service form (some restrictions may apply). Your request must be received by the 21st of the month to become effective on the first day of the following month. Please see below for how to access the customer service form.

### Get connected

Our web site is convenient and easy to use. You can:

- Review the dental office directory, which is updated frequently to provide you with the newest facilities
- Check your eligibility and benefits
- Find answers to frequently asked questions, as well as current news and dental health information
- Access the customer service form to change to another network office, verify eligibility, request ID cards, order benefit materials or ask questions

### Contact Customer Service

From the home page, select “Contact Us” in the upper right corner. Then:

- Select the company through which you receive benefits
- Follow the prompts to select the “Online customer service form” for DeltaCare USA
- Click “Submit” to send the completed form to our Customer Service department

If you prefer to contact us by telephone, please call toll-free: 800-422-4234.

### Print an ID card

An ID card is not required to visit a DeltaCare USA dentist; however, you may print one by logging in and following the prompts.

Delta Dental’s Mission: To advance dental health and access through exceptional dental benefits service, technology and professional support.

DeltaCare USA is our prepaid plan that features set copayments, no annual deductibles and no maximums for covered benefits. In most states, enrollees must select a primary care dentist in the DeltaCare USA network from whom they receive treatment as in a traditional DHMO. In some states, DeltaCare USA is offered as an open access plan where enrollees can obtain treatment from any licensed dentist; however, deductibles and maximums may be applied for services provided by an out-of-network dentist.

DeltaCare USA is underwritten in these states by these entities: AL — Alpha Dental of Alabama, Inc.; AZ — Alpha Dental of Arizona, Inc.; CA — Delta Dental of California; AR, CO, IA, ME, MI, OK, OR, RI, SC, SD, WA, WI, WY — Dentegra Insurance Company; NH and VT - Dentegra Insurance Company of New England; AK, CT, DE, FL, GA, KS, LA, MS, MT, TN, WV and Washington, D.C. — Delta Dental Insurance Company; HI, ID, IL, IN, KY, MD, MO, NJ, OH, TX — Alpha Dental Programs, Inc.; NV — Alpha Dental of Nevada, Inc.; UT — Alpha Dental of Utah, Inc.; NM — Alpha Dental of New Mexico, Inc.; NY — Delta Dental of New York; PA — Delta Dental of Pennsylvania. Delta Dental Insurance Company acts as the DeltaCare USA administrator in all these states, except CA. These companies are financially responsible for their own products.